

Lisa 2 Tehniline kirjeldus

Hankija nimi: SMIT

Riigihanke nimetus: „Cisco võrguseadmete ostmise ja tootetoe pikendamine“

Riigihanke viitenumber: 229386

OSA IV

Tootetugi võrguseadmetele-

Tingimused-

- 2.1. tootetoe osutamise alguseks loetakse seadme tellija poolt vastuvõtmisele järgnevat kalendripäeva;
- 2.2. tootetugi kehtib kuni **31.12.2021**;
- 2.3. tagatud on tootjapoolne tootetugi- **8x5xNBD**;
- 2.4. eesti- või ingliskeelne tugi telefoni ja e-posti teel. Vastava veebikeskkonna olemasolul, kohustub täitja lepingu aktiveerimise hetkeks tagama tellijale ligipääsu vastavale veebikeskkonnale kogu lepingu kehtivuse perioodiks. Täitja edastab tellijale ligipääsuks vajalikud andmed (kasutajatunnus, parool vms);
- 2.5. tootetoe pöördumiste vastuvõtmise tööaeg 24/7;
- 2.6. tarkvarauuendused, veaparandused, pahavara- ja viirusetõrje uuendused;
- 2.7. tehniline tugi telefoni ja e-posti teel lahenduse vigade korral;
- 2.8. Tootetoe käigus vahetatud riistvarale kehtib vastav garantii, garantii algab seadme vahetamise hetkest. Uue seadme omandiõigus läheb täitjalt tellijale üle seadme vastuvõtmise hetkest. Tellija ei tagasta täitjale salvestusseadmeid (kõvakettaid, väikmälusid jmt), tellija ei tagasta täitjale võrguseadet, kui võrguseadme salvestusseadet ei ole tehniliselt võimalik eemaldada;
- 2.9. täitja kohustub kahe tööpäeva jooksul tellija vastavasisulisest nõudmisest näitama tellija pöördumise eskaleerimist tootjapoolses pöördumiste haldamise süsteemis.

Seadmed-

Seade	Seerianumber	Tootetugi kuni-
ASR-920-12CZ-A	CAT2149U2A9	31.dets.21
ASR-920-12CZ-A	CAT2149U28F	31.dets.21
ASR-920-24SZ-M	CAT2117V1X6	31.dets.21
ASR-920-24SZ-M	CAT2319V1JD	31.dets.21
ASR-920-24SZ-M	CAT2319V1MR	31.dets.21
ASR-920-24SZ-M	CAT2319V1MH	31.dets.21
ASR-920-24SZ-M	CAT2319V1K7	31.dets.21
ASR-920-24SZ-M	CAT2319V1RH	31.dets.21
ASR-920-24SZ-M	CAT2319V1PT	31.dets.21
ASR-920-24SZ-M	CAT2319V1LS	31.dets.21
ASR-920-24SZ-M	CAT2318V0V4	31.dets.21
ASR-920-24SZ-M	CAT2319V1PD	31.dets.21
ASR-920-24SZ-M	CAT2319V1RT	31.dets.21
ASR-920-24SZ-M	CAT2048V1XT	31.dets.21

ASR-920-24SZ-M	CAT2048V1SE	31.dets.21
ASR-920-24SZ-M	CAT2048V1S7	31.dets.21
ASR-920-24SZ-M	CAT2048V1SZ	31.dets.21
ASR-920-24SZ-M	CAT2048V1GR	31.dets.21
ASR-920-24SZ-M	CAT2048V1GX	31.dets.21
ASR-920-24SZ-M	CAT2048V1SC	31.dets.21
ASR-920-24SZ-M	CAT2048V1EL	31.dets.21
ASR-920-24SZ-M	CAT2048V1WL	31.dets.21
ASR-920-24SZ-M	CAT2044V07K	31.dets.21
ASR-920-24SZ-M	CAT2044V0F5	31.dets.21
ASR-920-24SZ-M	CAT2225V38X	31.dets.21
ASR-920-24SZ-M	CAT2237V3H0	31.dets.21
ASR-920-24SZ-M	CAT2238V0AF	31.dets.21
ASR-920-24SZ-M	CAT2238V0AN	31.dets.21
ASR-920-24SZ-M	CAT2238V0AZ	31.dets.21
ASR-920-24SZ-M	CAT2238V0BJ	31.dets.21
ASR-920-24SZ-M	CAT2238V0C2	31.dets.21
ASR-920-24SZ-M	CAT2238V0CK	31.dets.21
ASR-920-24SZ-M	CAT2238V0CN	31.dets.21
ASR-920-24SZ-M	CAT2238V0CR	31.dets.21
ASR-920-24SZ-M	CAT2238V0D6	31.dets.21
ASR-920-24SZ-M	CAT2238V0DP	31.dets.21
ASR-920-24SZ-M	CAT2238V0DT	31.dets.21
ASR-920-24SZ-M	CAT2238V0DU	31.dets.21
ASR-920-24SZ-M	CAT2238V0DW	31.dets.21
ASR-920-24SZ-M	CAT2238V0E8	31.dets.21
ASR-920-24SZ-M	CAT2238V0EQ	31.dets.21
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ASR-920-24SZ-M	CAT2238V0G3	31.dets.21
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ASR-920-24SZ-M	CAT2238V0J3	31.dets.21
ASR-920-24SZ-M	CAT2238V0JE	31.dets.21
ASR-920-24SZ-M	CAT2238V1QN	31.dets.21
ASR-920-24SZ-M	CAT2238V1T0	31.dets.21
ASR-920-24TZ-M	CAT1929V02R	31.dets.21
ASR-920-24TZ-M	CAT1929V01N	31.dets.21
ASR-920-24TZ-M	CAT1920V02L	31.dets.21

ASR-920-24TZ-M	CAT1929V04A	31.dets.21
ASR-920-24TZ-M	CAT1929V04E	31.dets.21
ASR-920-24TZ-M	CAT1929V047	31.dets.21
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ASR-920-24TZ-M	CAT2006V0MU	31.dets.21
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C892FSP-K9	FCZ194791NC	31.dets.21
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C892FSP-K9	FCZ194791MG	31.dets.21
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C892FSP-K9	FCZ194791P4	31.dets.21
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C892FSP-K9	FCZ194990C9	31.dets.21
C892FSP-K9	FCZ194990C6	31.dets.21
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C892FSP-K9	FCZ194990BY	31.dets.21
C892FSP-K9	FCZ194990CM	31.dets.21
C892FSP-K9	FCZ194990D2	31.dets.21
C892FSP-K9	FCZ194990C8	31.dets.21
C892FSP-K9	FCZ194990BV	31.dets.21
C892FSP-K9	FCZ1826C2BB	31.dets.21
C892FSP-K9	FCZ2224E06M	31.dets.21
C892FSP-K9	FCZ2224E06G	31.dets.21
C892FSP-K9	FCZ2224E06P	31.dets.21
C892FSP-K9	FCZ2224E06F	31.dets.21
C892FSP-K9	FCZ2224E05D	31.dets.21
C892FSP-K9	FCZ2224E06N	31.dets.21
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C892FSP-K9	FCZ2224E05G	31.dets.21
C892FSP-K9	FCZ22301170	31.dets.21
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C899G-LTE-GA-K9	FCZ214992TC	31.dets.21
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C899G-LTE-GA-K9	FCZ20481247	31.dets.21
C899G-LTE-GA-K9	FCZ2048E0TD	31.dets.21
C899G-LTE-GA-K9	FCZ2048E0TK	31.dets.21
C899G-LTE-GA-K9	FCZ2048124M	31.dets.21
C899G-LTE-GA-K9	FCZ2048124D	31.dets.21
CISCO1921-SEC/K9	FCZ1851C2SH	31.dets.21
CISCO1921-SEC/K9	FCZ1851C2SE	31.dets.21
WS-C3850-12XS-S	FOC2139X1JR	31.dets.21
WS-C3850-12XS-S	FCW2140C0CX	31.dets.21
WS-C3850-12XS-S	FOC2140X07R	31.dets.21
WS-C3850-12XS-S	FOC2138U185	31.dets.21
WS-C3850-12XS-S	FCW2140C09H	31.dets.21
WS-C3850-12XS-S	FCW2138D07W	31.dets.21
WS-C3850-12XS-S	FCW2140C09R	31.dets.21
WS-C3850-12XS-S	FOC2223L2JW	31.dets.21
WS-C3850-12XS-S	FOC2223L2JY	31.dets.21
WS-C3850-12XS-S	FCW2224D16Z	31.dets.21
WS-C3850-24S-S	FOC1931X036	31.dets.21
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WS-C3850-24T-S	FOC1929U0LR	31.dets.21
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WS-C3850-24T-S	FCW1929D0KN	31.dets.21
WS-C3850-24T-S	FCW1929D0FL	31.dets.21
WS-C3850-24T-S	FOC1929X0N1	31.dets.21
WS-C3850-24T-S	FCW2043C198	31.dets.21
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WS-C3850-24T-S	FCW2043D151	31.dets.21
WS-C3850-24T-S	FCW2043D155	31.dets.21
WS-C3850-24T-S	FOC2043X16Z	31.dets.21
WS-C3850-24T-S	FCW2043F1KG	31.dets.21
WS-C3850-24XS-S	FOC2226X12N	31.dets.21
WS-C3850-24XS-S	FCW2245D0ZZ	31.dets.21
WS-C3850-24XS-S	FOC2227X0BA	31.dets.21
WS-C3850-48T-S	FCW2335C09M	31.dets.21
WS-C3850-48T-S	FCW2335G09F	31.dets.21
WS-C3850-48T-S	FCW2211D0TG	31.dets.21
ESA-ESI-LIC= Cisco IronPort, 9999 kasutajat, virtual lahendus (litsents peab sisaldama- IronPort Anti-Spam, Sophos Anti- Virus)	42322BDAD778241DEDD7- 28F411C3823F 423C8D2162C930772D47- 85F4D5A36121 AE85F52FD04574468A03- 884E09DE78E8	31.dets.21

SMA-EMGT-LIC= (litsents peab sisaldama- Cisco IronPort Spam Quarantine, Cisco Centralized Email Reporting, Cisco IronPort Centralized Email Message Tracking)	42029E479D7459A60A2E- 1BB95371F973	31.dets.21
AIR-CT5520-K9 (555 AP tugi)	FCH1939V1VJ	31.dets.21
AIR-CT5520-50-K9 (555 AP tugi)	FCH1938V268	31.dets.21
anyconnect litsents L-AC- APX-LIC	2000tk	31.dets.21